
PRODUCT QUALITY AND CUSTOMER SATISFACTION POLICY

- To provide products conforming to applicable standards and meeting customers' requirements to their total satisfaction for overall well being of the society.
- To continually improve performance and effectiveness of quality management system by setting and reviewing quality objectives for:
 - Customer satisfaction
 - Cost effectiveness
- Disclose all information truthfully and factually including risk to people and planet from use of products
- Educate consumers towards their rights as well as safe and responsible usage of product

ENVIRONMENT POLICY

- To ensure Clean, green and healthy environment through
 - Efficient use of natural resources, energy, plant and equipment
 - Reduction in emissions, noise, waste and green house gases
 - Promotion to Reuse and recycling of wastes
 - Continual improvement in environment management with proper systems to prevent, mitigate and control environmental impacts due to operations across the value chain and in local community.
 - Building awareness amongst all stakeholders including employees, customers, vendors etc. on environmental issues.
 - Compliance of relevant environmental legislations.

HEALTH & SAFETY POLICY

- To ensure Good Health and Safe Environment for all stakeholders by:
 - Promoting awareness on sound health and safe working practices
 - Continually improving health & safety Performance by regularly setting and reviewing objectives & targets
 - Identifying and minimizing injury and health hazards by effective risk control measures
 - Complying with all applicable legal and other requirements.

SOCIAL ACCOUNTABILITY POLICY

- To operate in a socially responsible manner and focus on continual improvement of workplace conditions by:
 - Conforming to all the requirements of SA 8000 standard specially related to child and forced labour, freedom to collective bargaining, health and safety, non discrimination to ensure happiness of all stakeholders
 - Respecting the international instruments for Social Accountability and complying with all applicable laws
 - Making efforts to complement and support development priorities at local and national levels,
 - Making efforts to assure appropriate resettlement and rehabilitation of communities displaced owing to company's business operations.

ENERGY POLICY

- To ensure energy sustainability, we are committed to:
 - Continual reduction of specific energy consumption
 - Utilization of alternate and renewable energy sources especially to produce green power
 - Adoption of eco-friendly and more energy efficient technology
 - Low carbon economy through regular energy audit and implementation of corrective actions
 - Data collection, analysis, monitoring and supporting system for continual benchmarking and improvement
 - Compliance of all applicable legal and other requirements